



The Carolinas Center

Innovation and Excellence in Advanced Illness at End of Life

Hospice Veterans Partnership Summit

June 13, 2018



WE HONOR VETERANS

Caring Professionals on a Mission to Serve.

A learning & networking experience designed for hospice & palliative care who serve veterans in their communities, especially: chaplains, social workers, bereavement staff, volunteer staff, clinical liaisons and community educators.



LEADERSHIP
VOICE
INNOVATION
IMPACT

***Novant Home Health
BB&T Building
108 Providence Road
Charlotte, NC 28207***

Schedule at a Glance

◇ **June 13, 2018**

- 8:00am - 8:30am **Registration**
- 8:30am - 9:45am **We Honor Veterans - Resources & Partnerships**
Gwynn Sullivan, MSN, National Hospice & Palliative Care Organization, Alexandria, VA
- 9:50am - 11:05am **Developing Community Partnerships to Help Reach Veterans**
Phillip Mack, Outreach Provider, Mountain Valley Hospice & Palliative Care, Mount Airy, NC
- 11:05am - 11:15am **Break**
- 11:15am - 12:30pm **Serving Those Who Have Served**
Toni Cutson, MD, MHS, Medical Director Jamie Grant, MSW, LCSW & Katja Elbert-Avila, MD, MHS, Staff Physician, Durham VA Medical, Durham, NC
- 12:30pm - 1:30pm **Lunch (Buffet Style)**
- 1:30pm - 2:45pm **Veteran-to-Veteran Volunteer Program**
Samantha Zannis, Volunteer Coordinator, Caris Healthcare, Charleston, SC
- 2:50pm - 4:05pm **One Team - One Mission (1T1M): Engaging Teammates and Volunteers to Honor Veterans at the End-of-Life**
Wanda Casey, MSW, Patient/Family Services, Hospice & Palliative Care of Cabarrus County, Kannapolis, NC; Kellie Gonyar, MA, PMP, CHPCA, Volunteer Services, Hospice & Aaron Harper, Manager, Military & Veteran Affairs, Diversity & Inclusion, Atrium Health, Kannapolis, NC

Course Descriptions

We Honor Veterans - Resources & Partnerships

Gwynn Sullivan, MSN, National Hospice & Palliative Care Organization, Alexandria, VA
We Honor Veterans (WHV) is a national hospice awareness campaign developed by NHPCO in collaboration with the Department of Veterans Affairs. Utilizing WHV resources and tools, hospices can create Hospice-Veteran Partnership opportunities that enhance their ability to provide quality and seamless care to Veterans and their families. This session will highlight the WHV campaign, resources and partner benefits for hospices in their goal of honoring Veterans' preferences for care. Participants will also gain a better understanding of how to develop stronger partnerships between hospices and VA facilities.

Developing Community Partnerships to Help Reach Veterans

Phillip Mack, Outreach Provider, Mountain Valley Hospice & Palliative Care, Mount Airy, NC

Why do younger veterans disappear once they are home? How can we help them reconnect to society? How can we partner with our community in reaching out to these veterans? What can we do to honor them now, before they enter our patient ranks? This presentation will help identify why veterans are disconnected and steps used to develop partnerships.

Serving Those Who Have Served!

Toni Cutson, MD, MHS, Medical Director, Jamie Grant, MSW, LCSW & Katja Elbert-Avila, MD, MHS, Staff Physician, Durham VA Medical, Durham, NC

This presentation will provide an overview of the veteran experience and the impact on facing the end of life. Veterans serving in different war time eras have unique experiences that impact the end of life. Appropriate treatment strategies will be discussed. A brief description of VHA efforts in providing end of life for veterans will be provided. An overview of VA benefits, eligibility requirements and accessibility relating to end of life care will be addressed.

Veteran-to-Veteran Volunteer Program

Samantha Zannis, Volunteer Coordinator, Caris Healthcare, Charleston, SC

Caris Healthcare is committed to honoring and meeting the needs of Veterans in our community who are facing a life-limiting illness. We are actively recruiting veterans willing to share their time, talents, friendship and support with fellow Veterans. Whenever possible, Caris will match our Veteran-to-Veteran Volunteers with a Caris patient from the same branch of service and/or the same service era.

One Team - One Mission (1T1M): Teammates and Volunteers to Honor Veterans at the End-of-Life

Wanda Casey, MSW, Patient/Family Services, Hospice & Palliative Care of Cabarrus County, Kannapolis, NC; Kellie Gonyar, MA, PMP, CHPCA, Volunteer Services, Hospice & Aaron Harper, Manager, Military & Veteran Affairs, Diversity & Inclusion, Atrium Health, Kannapolis, NC

At the core of the Hospice We Honor Veterans program is the patient and family experience. By purposefully implementing nationwide best practices and engaging our teammates in their efforts to support and recognize Veterans and their loved ones at the end-of-life, we can reduce avoidable suffering and bring value to the lives of those who have given so much for our country and our freedom. During this session, we'll share our efforts to engage teammates and volunteers through our Earn Your Stars educational curriculum, Veteran recognition, Veteran-to-Veteran Volunteer Program, Inpatient Unit Flag Draping Ceremony, Veterans Resource Expo and how we continually leverage community support for our program. We will also share how our We Honor Veterans program aligns with Atrium Health's **One Team - One Mission (1T1M)** initiatives for Veterans and their families.

Continuing Education

The Carolinas Center for Hospice and End of Life Care is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

You will be awarded 6.25 contact hours for attending the summit.

Americans with Disabilities Act

The Carolinas Center is committed to a policy of non-discrimination involving equal access to education, regardless of sex, race, age, religion, color, national origin or disability. If you need any auxiliary aids or services identified in the ADA in order to participate, please contact Yesha Bell at 919.459.5382 or via email at ybell@cchospice.org.

Cancellation Policy

Cancellations for this program must be received in writing at The Carolinas Center by 5:00pm, **June 6, 2018**. Cancellation notice received by that date will receive a refund, less a \$25 administrative fee. No refunds will be given for cancellations received after **June 6, 2018** or for no shows; however substitutions are accepted.



WE HONOR VETERANS

Registration Fees

Hospice Provider Member	\$65
Individual Member	\$105
Non-Member	\$145

*****Handouts will be provided via email*****

Questions: 919.459.5382 · Yesha Bell (ybell@cchospice.org)

[CLICK HERE](#) TO REGISTER ONLINE!