

# 2018 MID-YEAR IMPACT REPORT



## LEGISLATION

*“What you do makes a difference, and you have to decide what kind of difference you want to make.”* Jake Goodall

The Carolinas Center is your voice in hospice and palliative care matters. We want to make a difference, so we go to bat for you on what matters.



## We Honor Veterans

As the We Honor Veterans convener for North and South Carolina, TCC is committed to supporting those who provide care at the end of life for our nation's Veterans and their families.

## EDUCATION EVENTS

TCC offers education throughout the year in various formats, giving you many opportunities to sharpen the tools you use in your daily work life and the chance to gather with your colleagues from around the country. From patient care to the latest in regulatory changes to how to best market your programs, there is an event designed for your unique needs.



## GRANT FUNDS

\$2,999,610

## Member Interest Groups

TCC facilitates 14 discipline-specific groups that meet by phone or in person and offer a unique and exclusive opportunity for members to learn from each other and from experts about subjects of mutual interest.



## 5 SCHEDULED NEWSLETTERS



- HOSPICE REPORT
- EDUCATION UPDATE
- QUALITY & COMPLIANCE NEWS
- PALLIATIVE CARE BULLETIN
- NEWS OF NOTE

# LEGISLATION

The Carolinas Center is the visible and forward-thinking voice for hospice and palliative care in the Carolinas. With a 42-year track record of positive impact, we are intentionally committed to representing your interests in our capital cities of Raleigh and Columbia, in Washington D.C., and wherever else it is needed. The beginning of 2018 has allowed The Carolinas Center to see success through active engagement with the following legislation:

## **State Policy Victories:**

- The Hospice Joint Resolution Bill
- The Advanced Practices Nurses Act
- The South Carolina Palliative Care Study Committee

## **Federal Policy Successes:**

- The Safe Disposal of Unused Medication Act
- The Palliative Care Hospice Education and Training Act (PCHETA)

## **Legislative Appointments:**

- TCC Vice President of NC Operations, Ray Riordan was appointed to the NC License to Give Trust Fund Commission by the NC Speaker of the House, Rep. Tim Moore.



**WE HONOR VETERANS**  
*Hospice Veteran Partnership*

**In an effort to respond to the needs of Veterans, the National Hospice and Palliative Care Organization partnered with the Department of Veterans Affairs (VA) in 2010 to create a program called We Honor Veterans (WHV). The Carolinas Center takes the responsibility of serving our Veterans seriously and, as the convener for WHV for North and South Carolina, provides numerous ways for our hospices to learn about and provide for Veterans and their loved ones at the end of life.**

**The HOSPICE VETERAN PARTNERSHIP Network** - a peer work group that meets face-to-face and through conference calls at least each quarter to learn and share best practices for providing care for the Veteran population. This meeting is frequently joined by a guest speaker or expert in the field.

**\*NEW\* annual HOSPICE VETERAN PARTNERSHIP SUMMIT** - Experts from around the country travel to speak on a range of topics specific to Veteran care at this one-day learning & networking experience.

The **\*NEW\* annual HOSPICE VETERAN LEADERSHIP AWARD** - recognition of a hospice provider organization that has excelled in providing veterans services in the communities it serves. This award is given to a nominee each year at the TCC annual conference.

Online **ARTICLES, RESOURCES AND TOOLS** available through the TCC Member's Only website for those working closely with Veterans like chaplains, social workers, bereavement staff, volunteer staff, clinical liaisons and community educators.

# EDUCATION EVENTS

The Carolinas Center's education programs set the standard for hospice and palliative care professional development. Offered in a variety of formats, they are timely, accessible, affordable and give you the tools you need to be successful in the dynamic world of healthcare. In the first half of 2018, TCC has hosted numerous events (with continuing education credits and CMEs) to help provide you tools needed in providing services to your community:



one- and two-day conferences that provide targeted education covering a variety of topics

Breakfast for Brainiacs® conference calls for all staff

**EACH MONTH!**

Relevant webinars and conference calls that incorporate timely topics and issues into your work day



## GRANTS

Out of many applicants, The Carolinas Center was selected and has received funding for two community-based grants. BlueCross BlueShield of South Carolina Foundation, an independent licensee of the Blue Cross and Blue Shield Association, along with The Duke Endowment, a private foundation that strengthens communities in North Carolina and South Carolina awarded TCC the opportunity to go out to where it matters - in the community- and make a difference. In addition to these large grants, TCC was given \$50,000 by the License to Give Trust Fund Commission, who is charged with awarding grants-in-aid to non-profit entities to conduct education and awareness activities on organ and tissue donation and advance care planning. In total, TCC has been entrusted with \$2,999,610 in funds!



Through the Duke Endowment grant, TCC has created an online platform called My Health Peace of Mind. This free tool allows people the ability to "own their own health" by assisting them in managing their health, anticipating needs and communicating their wishes and health concerns to loved ones and health providers through uploaded advance care documents. A key goal of this digital platform is to enable people to *quickly* provide important information to those who need it, whether at home, work or on the go.



Alongside the SC Coalition for the Care of the Seriously Ill, TCC is using this grant to improve the quality of and accessibility to advance care planning through awareness, education, collaboration and the creation of a statewide repository/directory to allow access and retrieval of advance care planning documentation. Five community outreach partners, characterized by predominantly low income, underserved, uninsured and/or rural populations, across the state were chosen in early 2018 and are working closely with partner organizations to expand access to essential advance care planning tools and resources. Community Outreach Partners are: Agapé Senior Foundation, West Columbia; AnMed Health, Anderson; HospiceCare of the Piedmont, Greenwood; Palmetto Health, Columbia; and Tidelands Health, Georgetown.

# MEMBER INTEREST GROUPS



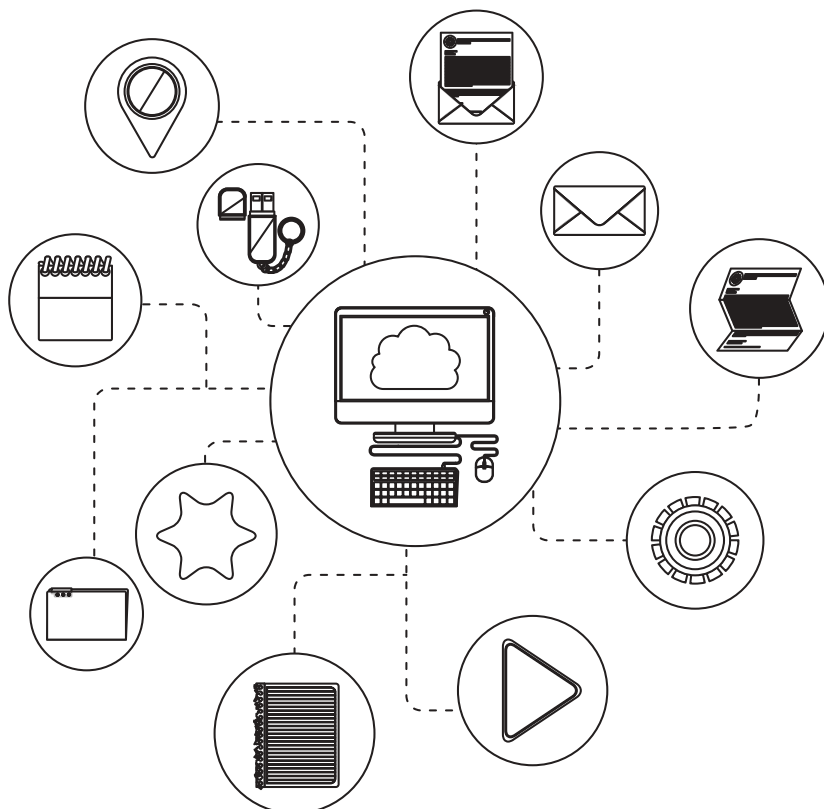
TCC has **14** discipline-specific Member Interest Groups, plus the Hospice Veteran Partnership, that allow for members to meet regularly and discuss topics required to maintain best practices in hospice and palliative care in the Carolinas. These groups have met **32** times already in the first half of 2018, both face-to-face and by conference calls. These meetings are wonderful ways to add to one's knowledge and skills, and also offer invaluable opportunities to network with others in hospices from across North and South Carolina. We encourage all our members to join any and all Member Interest Groups relevant to their jobs. There are plenty to choose from!

- Billing & Coding
- Clinical Managers
- Hospice Facilities
- Hospice Directors
- Hospice Veteran Partnership
- Medical Directors
- Marketing
- Quality & Compliance
- NC Public Policy
- NC Volunteer Managers
- Palliative Care Network
- SC Public Policy
- SC Volunteer Managers
- Social Workers / Chaplain / Bereavement

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## NEWSLETTERS

What you need to know, when you need to know it! And sometimes, things you didn't *know* you needed! Through our five different newsletters, TCC is able to get you information on just about every topic you need to perform at your highest level. Our newsletters range from current events in the *News of Note* to billing, quality and compliance in *The Hospice Report*. We want our members to feel well-prepared for anything that comes their way, so if you're not already signed up to receive these newsletters, do so today! It's as easy as emailing [info@cchospice.org](mailto:info@cchospice.org)!



# Don't ask us! Ask our members!

**"The amount of hospice knowledge in one organization is priceless."**

*"The Palliative Care Bulletin is an extremely impressive summary and resource. I have not seen anything nearly as comprehensive in my 20 years of interest in the field. I hope our members and others appreciate the work and expertise required to put this together."*

**"Loved, loved, loved the Hospice 101. Doesn't matter how many years you have been in the business, anyone could get something out of that class."**

**"I just love having TCC in my back pocket. When I need help with something, you are so quick to respond!"**