



# The Carolinas Center

*presents*

## 2019 Breakfast for Brainiacs® Webinar Series

### 12-Month Package

The member rate for the **full year** is \$499 (\$975 for non-members) and then \$12 per person (\$16 for non-members) for any employees who want a continuing education certificate. Site fees are paid up-front and you will be billed for individual participants (*those who want a certificate*), after we receive your roster. There is no need to register for each audio conference, just complete the roster and evaluation form after each session!

### 6-Month Package

By selecting the **six-month package**, you choose the six sessions in which you wish to participate for \$299 (\$575 for non-members), plus the \$12 per person (\$16 for non-members), for those wanting a continuing education certificate. Site fees are paid up-front and you will be billed for individual participants (*those who want a certificate*), after we receive your roster and completed evaluation form.

**Complimentary recording is available after each session for which you register!**

## **ONLINE REGISTRATION REQUIRED!**

### **Site Registration:**

- All you need to participate is a phone and or computer.
- A site coordinator from each participating agency must be registered – he/she will be my main contact. Only one site coordinator can be listed.
- Materials such as the login instructions, roster, handouts, and evaluation form will be sent to each site coordinator 2-3 days prior to the webinar.
- It is the responsibility of each site coordinator to copy and distribute materials to the additional participants attending.
- After the completion of the webinar, the site coordinator is responsible for having all participants sign the roster, and for providing participants with the link to complete the online evaluation form (**a link will be provided to complete the evaluation form using SurveyMonkey**).
- Rosters must be faxed or emailed as outlined on each form.

### **Continuing Education:**

Upon successful completion of the educational activity, 1.0 contact hour is available for nurses. This program is also approved for social workers through the South Carolina Board of Social Work Examiners. 1.0 contact hour is available for all others.

*The Carolinas Center for Hospice and End of Life Care is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.*

## **2019 Breakfast for Brainiacs® (B4B) Webinar Series**

*(ALL communication will be with the Site Coordinator)*

<b>Site Fee Information:</b>	<b>12-Month Package</b>	<b>6-Month Package</b>	<b>Individual Month</b>
Member	\$499	\$299	\$85
Non-Member	\$975	\$575	\$105

## **January 22**

### **Symptom Management**

*Ellen Fulp, PharmD, MSPC, BCGP, Clinical Education Coordinator, AvaCare, Inc., Greensboro, NC*

This webinar will help the learner identify appropriate non-pharmacologic and pharmacologic therapy for the treatment and prevention of common symptoms at end-of-life.

## **February 20**

### **The Price Is Right! Taking the Guess Work Out of Compliance**

*Pamela Duncan, CHC, NHA, CRCFA, CHPCA, Compliance Consultant, Agapé Hospice, Columbia, SC*

This webinar the attendees will have a little fun learning practical concepts and strategies to survive and thrive in the highly complex corporate compliance environment facing hospice providers.

## **March 12**

### **The Hospice Chaplain**

*Alicia Sterritt, MSW, Director of Quality & Compliance, The Carolinas Center, Columbia, SC & Justin Nelson, M.Div., BCC, Chaplain, Hospice of the Carolina Foothills, Forest City, NC*

Do you or your staff have difficulty understanding what the chaplain can provide to the patient, family and Hospice team? Let's have a discussion with a Hospice Chaplain and find out! We will discuss educational requirements and experience of Hospice chaplains and learn about their valuable skill set to make the most of your team. *This interview style discussion will be led by TCC's Alicia Sterritt and joined by Hospice Chaplain Justin Nelson.*

## **April 25**

### **The Hospice Social Worker**

*Alicia Sterritt, MSW, Director of Quality & Compliance, The Carolinas Center, Columbia, SC & Risa Hanau, LCSW, Palliative Social Worker/Clinical Educator, Hospice & Palliative Care of Greensboro, Greensboro, NC*

How can you maximize the skill set of your Hospice Social Workers? First, your staff need to have a good understanding of the Social Worker's skill set. A few words that come to mind are... advocate, coordinator, evaluator, supporter, teacher, and mediator. Do your team members understand the value of the Social Worker? *This interview style discussion will be led by TCC's Alicia Sterritt and joined by Risa Hanau.*

## **May 15**

### **Chronic Pain Management in Hospice Patients**

*Robin Turner, MD, Medical Director of Duke Homecare and Hospice, Duke University Health System, Durham, NC*

Pain is the hallmark symptom of the hospice patient. Chronic pain is a public health issue and the most common reason for physician visits in non-hospice patients. Opioids are the mainstay of pain treatment in hospice and non-hospice patients. How do hospice providers/organizations implement safe opioid prescribing practices while ensuring excellent symptom

management? Prescribing opioids for pain and dyspnea management requires a partnership between the prescriber and the patient. The learner will be able to discuss the challenges of managing patients with chronic pain who are admitted to hospice. Additionally, the learner will be able to outline some approaches to safe opioid prescribing in these patients, as well as generalizing some of these practices to the hospice population.

## **June 5**

### **How to Increase your Palliative Care Reimbursement**

*John Morris, MD, FAAHPM, Chief Medical Officer Palliative Care, Catawba Regional Hospice and Teleios Collaborative Network, Flat Rock, NC*

The need for palliative care services continues to grow. People with serious illness need access to valuable community based palliative care services. Yet palliative care can be expensive to provide in the community. In this session we will talk about some strategies we use to maximize reimbursement for community palliative care so that programs are able to serve more people. The session will focus on maximizing billing and coding with new codes for use by community providers. We will also discuss other strategies to improve efficiency and revenue.

## **July 25**

### **Tips for Practical & Compliant Emergency Preparedness**

*Will Moorhead, JD, All Clear Emergency Management Group, LLC, Raleigh, NC*

The new Centers for Medicaid and Medicare guidelines for emergency preparedness require organizations to meet assessment, planning, training, and exercise standards. Although the standards are similar among provider types, much of the material and activity supporting implementation of this rule has not focused on the unique challenges of hospice and home care. Applying the CMS standards in hospice and home care organizations requires understanding of how these organizations operate, as well as an understanding of best practices in healthcare emergency management. Many of these organizations continue to grapple with balancing compliance with a practical application of the rule that can be beneficial to their emergency preparedness activities and the organization as a whole. This webinar will focus on "how" hospice and home care organizations can approach each of the four emergency preparedness requirements by examining emergency plans and exercises, and how each relates to risk assessment and training. Most importantly, it will focus on maximizing the preparedness effort to benefit the organization's operational activities.

## **August 15**

### **Updates in Alzheimer's and Dementia Care**

*Allison Jordan, MD, Associate Medical Director, BJC Medical Group, Saint Louis, MO*

Palliative care and hospice agencies are facing an increase in patients with Alzheimer's disease and dementia. Staff and clinicians need additional training on how to care for this unique population and support their caregivers. This session will discuss the latest data on best practices for agencies to implement in their care of patients with dementia.

## **September 26**

### **Community Engagement That Matters**

*Marisette Hasan, BSN, RN, President/CEO, The Carolinas Center, Columbia, SC*

The majority of hospice and palliative care organizations are working diligently to serve as many people as possible living with an advanced or serious illness in their respective communities. However meaningful care delivery for these patients will not happen as quickly as needed with individual organizations working alone, but with intentional community engagement and partnerships. This webinar will discuss the barriers that hinder meaningful community engagement and highlight healthcare and community opportunities that can make a difference in the communities we serve. *"What I try to tell young people is that if you come together with a mission, and its grounded with love and a sense of community, you can make the impossible possible."*  
~John Lewis

## **October 15**

### **Professional Boundaries: Protecting You and the Clients You Serve**

*Melissa Coursey, MSW, LCSW & Ric Durham, Jr., M.Div., BCC, Spiritual Care Director, Hospice & Palliative Care of Cabarrus County, Kannapolis, NC*

When providing end of life care, healthcare professionals are particularly susceptible to boundary concerns. Understanding the importance of healthy boundaries and recognizing the negative outcomes of boundary violations is crucial to ensuring the best quality of care for Hospice recipients, as well as combatting compassion fatigue. In this session, we will explore the importance of healthy boundaries in the professional/client relationship. We will discuss the potential outcomes of boundary concerns. We will also explore the difference between a "boundary crossing" versus a "boundary violation". Practical tips for maintaining a therapeutic relationship with the clients we serve will be provided.

## **November 12**

### **Billing Matters: Avoiding Simple Mistakes**

*Sylvia Singleton, RN, Compliance Officer, Caris Healthcare, Columbia, SC*

*\*\*Description coming soon\*\**

## **December 11**

### **COPD Hospice Eligibility and Symptom Management**

*Mark A Fox, MD, FACP, FAAHPM, HMDC, Division Vice President, National Medical Director, Kindred At Home, Curo Healthcare, Florence, SC*

*\*\*Description coming soon\*\**

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**[CLICK HERE TO REGISTER!](#)**

**Questions: Yesha Bell at [ybell@cchospice.org](mailto:ybell@cchospice.org)  
or 919.459.5382**