



The Carolinas Center

2019 Jurisdiction M (JM) Hospice Medicare Workshop Series

Two locations!

March 14, 2019 – The Carolinas Center, SC Pharmacy Association, 1350 Browning Road, Columbia, SC 29210

March 15, 2019 – The Lusk Center (*Hospice and Palliative Care of Greensboro*), 2501 Summit Avenue, Greensboro, NC 27405

Course Description:

Palmetto GBA is pleased to announce our 2019 Hospice Workshop Series. These workshops are designed for hospice providers and their staff to equip them with the tools they need to be successful with Medicare billing, coverage and documentation requirements.

These workshops will provide insight for hospice agency staff at all levels; however, we suggest that providers who are new to Medicare or have new staff attend online learning courses for beginners offered at www.PalmettoGBA.com/hhh. Basic billing and other online educational resources can be found in the Self-Paced Learning section by selecting the Learning and Education link under the Browse Topics option at the top of the page. During the workshop series, Palmetto GBA will provide information related to the most common errors identified through a variety of data analysis and some hints and tips on the reasons why these errors occur. Palmetto GBA's ultimate goal is to have educated and astute providers who know how to accurately and skillfully apply the information they learn to their documentation and billing practices.

The following topics will be covered during the workshop:

Part I

- Utilization
 - Length of Stay
 - Medicare Spending
- Improper Payment
- Continuous Home Care
- Effective Documentation of Certification of Terminal Illness
- Documentation for the End Stage Renal Patient

Part II

- What You Need to Know for 2019
 - 2019 Final Rule
 - Targeted Probe and Educate
 - Medicare Beneficiary Identifier Updates
 - Improvements in Hospice and Claims Processing
- Data Driven Topics
 - Election Statement Requirements
 - Hospice Transfers
- eServices Online Portal
- Reminders
 - CERT Program
 - Provider Enrollment Revalidation
- Provider Resources/Self Service Tools
 - Palmetto GBA Resources
 - CMS Resources
 - Top Links
 - Social Media
 - Education/Events

Speakers:

Charles Canaan BSN, RN, MPH, APM, CPC-A, Senior Provider Education Consultant and Dan George, Senior Provider Relations Representative from the Provider Outreach and Education department. These are staff that specialize in clinical as well as billing and coverage topics.

Continuing Education

Credits:

Upon successful completion of this educational activity, **4.00 contact hours** are available for nurses and other disciplines. Certificates of completion will be provided at the end of the program.

The Carolinas Center for Hospice and End of Life Care is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Cancellation Policy:

Cancellations for this webinar must be received in writing at The Carolinas Center by 5:00pm on February 28, 2019. Cancellations received by that date will receive a refund, less \$50 for administrative fee. No refunds will be given for cancellations received after February 28, 2019; however substitutions may be made.

Schedule (both days):

9:00am - Registration (coffee provided)

10:00am - Workshop Begins

12:00pm - Lunch

1:00pm - Workshop Resumes

3:00pm - Workshop Concludes

Americans with Disabilities Act (ADA):

The Carolinas Center is committed to a policy of non-discrimination involving equal access to education opportunities, regardless of sex, race, age, religion, color, national origin or disability. If you need any of the auxiliary aids or services identified in the ADA in order to participate, please contact Yesha Bell at 919.459.5382 or via email at ybell@cchospice.org.

Registration Fees

<i>If you register</i>	<i>On/By February 21, 2019</i>	<i>After February 21, 2019</i>
Hospice Provider Member	\$135	\$175
Individual Member	\$175	\$205
Non-members	\$235	\$275

[CLICK HERE](#) to register online!

Note: CMS requires that Medicare contractors track all educational activities, which consists of capturing the provider's six-digit Provider Transaction Access Number (PTAN) and National Provider Identifier (NPI). Attendees are asked to be prepared to provide this information when they attend the workshop. For workshops that are sponsored by Palmetto GBA, attendees can provide the information during the registration process. Attendees are also encouraged to dress in layers or bring a sweater or jacket to ensure comfort.

As a reminder, providers are encouraged to telephone the Provider Contact Center (PCC) at 855-696-0705 with any claim specific questions they may have.